



Proactive, flat-rate managed IT services

We fix tech problems *before* they happen.



**euclid
networks**

www.euclidnet.com

Managed IT Service: What is it?

When a company outsources the daily management of its information technology and networked computer systems, it is using managed IT services. Large firms have IT departments dedicated to managing their equipment – something mid-size companies are often unable to afford.

Euclid Networks offers a solution: easily budgeted, fixed fee support plans that take away the worry, frustration, and unpredictable cost of managing your IT environment – without hiring additional staff.

Our managed IT services solution keeps watch over your systems 24/7, performing regular maintenance, and alerting technicians when problems are spotted. We step in the moment we discover anything amiss – in most instances, you won't ever know there was an issue. This smart, proactive approach to IT maintenance keeps small problems from becoming big ... and expensive!

Euclid Network's Managed Service offers focus on all aspects of your technology needs. All our partners receive the same core benefits, and our dedication to your success.

Support Plans

When you subscribe to our of our support plans, you'll receive:

■ Timely, competent support

Available when and where you need us

■ Proactive System Maintenance

We find and fix problems before they happen

■ Round-the-Clock Monitoring

Our techs are notified as issues arise

■ Best-in-Class Antivirus/Malware Protection

Active protection helps prevent costly downtime

■ Remote Access Portal – with LogMeIn Pro

Access your computers from anywhere in the world

■ Patch & Update Management

Keeping your systems up to date with the latest software

■ Strategic Technology Planning

Using our expertise to help plan your IT infrastructure

Tiered Support Levels

Bronze	Silver	Gold
<i>Managed service only; remote and onsite technician time billed hourly</i>	<i>Managed service and all-inclusive remote support; onsite time billed hourly</i>	<i>Managed service and all-inclusive remote and onsite support*</i>

* After business hours and weekends may incur surcharge

“*In my 30+ years of being in business, I have hired many IT professionals. Euclid Networks is head and shoulders above anyone I've found in the industry as far as:*

>> Knowledge

>> Responsiveness

>> Professionalism

>> True care for their client's needs

No matter how big or small the issue is, Barton and his company always go above and beyond. I would recommend him to anyone that wants a true professional handling their IT needs.”

– Richard Hunter, CEO, Creative Management Group

Find out more, including additional client testimonials, at www.euclidnet.com.

Other Core Services

In addition to our Support Plans, Euclid Networks offers these technology services:

■ Web Design & Hosting

We offer comprehensive web design services, including graphic design, SEO consulting, and hosting.

■ Cloud Servers & Backup

How can cloud computing benefit your business? We're here to guide you. We offer hosted Exchange, Cloud Backup, File Sharing, and more.

■ Voice over IP (VoIP) Phones

We help partners implement the latest VoIP systems, greatly reducing ongoing phone costs.

■ Server & Network Management

Support plans are available for all of your critical infrastructure – including SQL and Exchange servers, and office network equipment.

■ Computer Repairs & Upgrades

We repair and upgrade laptops and desktops in-house, saving our partners time and money.

■ Business & IT Consulting

From shrinking tech bills to automating repetitive tasks and improving business workflow, we partner to help your bottom line.

About Euclid Networks

Since 2010, Euclid Networks has been bringing Atlanta-area businesses a fresh, proactive approach to business computing needs. As a locally-based IT support company, our services are available when and where you need them. We pride ourselves on delivering services that are straightforward, predictable, and easy to budget around.

The success of your business is your number one priority. It's ours, too. If you're ready for a new IT partnership with consistent, top-notch service, give us a call.



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